



# 2021 Access Plan



## Requirements

### TAC §11.1607(h):

An HMO is required to provide an adequate network for its entire service area. All covered services must be accessible and available so that travel distances from any point in its service area to a point of service are no greater than:

- (1) 30 miles for primary care and general hospital care; and
- (2) 75 miles for specialty care, specialty hospitals, and single healthcare service plan physicians or providers.

### TAC §11.1607(j):

If any covered health care service or a participating physician and provider is not available to an enrollee within the mileage radii specified in subsection (h)(1) and (2) of this section because physicians and providers are not located within such mileage radii, or if the HMO is unable to obtain contracts after good faith attempts, or physicians and providers meeting the minimum quality of care and credentialing requirements of the HMO are not located within the mileage radii, the HMO shall submit an access plan to the department for approval, at least 30 days before implementation in accordance with the filing requirements in §11.301 of this title (relating to Filing Requirements). The access plan shall include the following:

- (1) **the geographic area identified by county, city, ZIP code, mileage, or other identifying data** in which services and/or physicians and providers are not available;
- (2) **for each geographic area identified as not having covered health care services and/or physicians or providers available, the reason or reasons that covered health care services and/or physicians and providers cannot be made available;**
- (3) **a map, with key and scale, which identifies the areas in which such covered health care services and/or physicians and providers are not available;**
- (4) **the HMO's plan for making covered health care services and/or physicians and providers available** to enrollees in each geographic area identified;
- (5) **the names and addresses of the participating physicians and providers and a listing of the covered health care services** to be provided through the HMO delivery network to meet the medical needs of the enrollees covered under the HMO's plan required under paragraph (4) of this subsection;
- (6) **the names and address of other physicians and providers and a listing of the specialties for any other health care services or physicians and providers to be made available in the geographic area** in addition to those physicians and providers participating in the HMO delivery network listed under paragraph (5) of this subsection;
- (7) **the procedures to be followed by the HMO** to assure that primary care physicians, general hospitals, specialists, special hospitals, psychiatric hospitals, diagnostic and therapeutic services, or single or limited health care service providers and all other mandated health care services are made available and accessible to enrollees in the geographic areas identified as being areas in which such covered health care services and/or physicians and providers are not available and accessible, and any plans of the HMO for attempting to develop an HMO delivery network through which covered health care services are available and accessible to enrollees in these geographic areas in the future; and
- (8) **Any other information which is necessary to assess the HMO's plan.**

## ACCESS PLAN

**Per §11.1607(j) (7), the following is a description of the processes and procedures followed by SWHP to assure that services are made available and accessible to enrollees for all specialties and in all geographic areas which are identified in the remainder of the access plan.; it is entered in this section to avoid repetition in each section below:**

Scott & White Care Plan (SWHP) has active policies and procedures in place that enable members to utilize authorized services as in-network, in all counties and for all specialties/services, where the network lacks a sufficient number of providers to meet the needs of enrollees. SWHP then negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by SWHP for any specialty/service that is identified in an area that does not have a sufficient number of providers or a required provider specialty for the covered member.

The information below describes the counties and specialties where Scott and White Health Plan (SWHP) does not have an adequate provider network per the requirements set forth in TAC §11.1607. A plan to enable enrollees to obtain in-network benefits is provided in each section. SWHP has active policies and procedures in place that enable members to utilize authorized services as in-network in all counties and for all specialties and services where the network is inadequate. SWHP negotiates a Letter of Agreement with the out-of-network provider to ensure the member receives in-network benefit coverage. Covered member is not balance billed and/or penalized by SWHP for any specialty or service that is identified in an area that does not have a required provider specialty for the covered member. Covered member will not be penalized or denied care for other benefits due to network inadequacy.

In the event a Member is unable to get specialized services within the contracted network; our contracting team will immediately research and identify a Provider to administer the service. Once a Provider is identified, we will execute a Single Case Agreement with that Provider and begin the contracting process.

SWHP leadership continually evaluates the adequacy of the provider network through various means such as the Network Issues Committee that meets once per month, monitoring concerns and access issues from Members and other providers, and business expansion strategies. SWHP negotiates single-case agreements and letters of agreement to assist with gaps in coverage in areas where there is a lack of providers, especially in rural areas. SWHP includes the following hold-harmless language in its single case agreements and letters of agreement, to ensure that members will not be balance billed for services by out-of-network providers when the provider network is inadequate:

“Provider hereby agrees that in no event, including, but not limited to non-payment by SWHP, insolvency, or breach of this Agreement, shall Provider charge, collect a dHMOsit from, seek compensation, remuneration or reimbursement from, or have any recourse against Member or any person or persons acting on her behalf for Services provided pursuant to this Agreement.”

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Crosby	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Garza	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hockley	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hood	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lamb	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lynn	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Acute Care Hospitals	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Brazos	Anesthesiology: Pain Management	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Anesthesiology: Pain Management	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Anesthesiology: Pain Management	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Freestanding Ambulatory Surgery Center	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Gastroenterology	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Coryell	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Crosby	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Floyd	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Garza	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hockley	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lamb	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lynn	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Milam	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Terry	Pediatrics	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Garza	Primary Care Physicians	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

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San Saba	Rheumatology	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Skilled Nursing Facility	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lampasas	Acute Care Hospitals	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan
McLennan	Acute Care Hospitals	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan
Coryell	Acute Care Hospitals	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan
Brazos	Acute Care Hospitals	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan
Washington	Acute Care Hospitals	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Brazos	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Brazos	Behavioral Health PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Brazos	Behavioral Health RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Brazos	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Brazos	Chemical Dependency RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Brazos	Chemical Dependency IOP	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan
Crosby	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Crosby	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code



County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Floyd	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Floyd	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Garza	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Garza	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hale	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hale	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hockley	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Hockley	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Lamb	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lamb	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Behavioral Health PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Behavioral Health RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Llano	Chemical Dependency RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lubbock	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Lubbock	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lynn	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Lynn	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Behavioral Health PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Behavioral Health RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Chemical Dependency IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
San Saba	Chemical Dependency RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
San Saba	Psychiatry	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Terry	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Terry	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Behavioral Health IOP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Behavioral Health PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Behavioral Health RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Chemical Dependency PHP	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
Washington	Chemical Dependency RTC	Are not available to contract;	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code
Washington	Chemical Dependency IOP	Are not available to contract;	Freedom of Choice or Limited Choice is addressed in the Overview tab of the Access Plan

Name of Hospital	Address	City	County	Anesthesia	Emergency Medicine	Neonatologist	Pathologist	Radiologist	General Plan for Access	Reason Network Providers Not Available
AdventHealth Central Texas	2201 S Clear Creek Rd	Killeen	Bell						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
AdventHealth Rollins Brook	608 N Key Ave	Lampasas	Lampasas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Medical Center at Uptown	2727 E Lemmon Ave	Dallas	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Orthopedic & Spine Hospital at Arlington	707 Highlander Blvd	Arlington	Tarrant			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Research Institute	3310 Live Oak St Ste 501	Dallas	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White All Saints Medical Center - Fort Worth	1400 8th Ave	Fort Worth	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

Name of Hospital	Address	City	County	Anesthesia	Emergency Medicine	Neonatologist	Pathologist	Radiologist	General Plan for Access	Reason Network Providers Not Available
Baylor Scott & White Emergency Hospital	26791 Hwy 380 E	Aubrey	Denton			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Emergency Hospital Burleson	12500 S Fwy Ste 100	Burleson	Johnson			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Emergency Hospital Grand Prairie	3095 Kingswood Blvd, Ste 100	Grand Prairie	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Emergency Hospital Keller	620 S Main St Ste 100	Keller	Tarrant			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Emergency Hospital Mansfield	1776 N US 287 Ste 100	Mansfield	Tarrant			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Emergency Hospital Rockwall	1975 Alpha Dr, Ste 100	Rockwall	Rockwall			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;

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Baylor Scott & White Emergency Medical Center - Cedar Park	900 E Whitestone Blvd	Cedar Park	Williamson			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott & White Heart and Vascular Hospital-McKinney	5268 W University Dr	McKinney	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Heart and Vascular Hospital-Fort Worth	1400 Eighth Ave	Fort Worth	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White McLane Children's Medical Center	1901 SW HK Dodgen Lp	Temple	Bell						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Brenham	700 Medical Pkwy	Brenham	Washington						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Centennial	12505 Lebanon Rd	Frisco	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;



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Baylor Scott & White Medical Center - College Station	700 Scott & White Dr	College Station	Brazos						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Grapevine	1650 W College	Grapevine	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Hillcrest	100 Hillcrest Medical Blvd	Waco	McLennan						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Irving	1901 N MacArthur Blvd	Irving	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Lake Pointe	6800 Scenic Dr	Rowlett	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Lakeway	100 Medical Pkwy	Lakeway	Travis						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

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Baylor Scott & White Medical Center - Marble Falls	810 W Hwy 71	Marble Falls	Burnet						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - McKinney	5252 W University Dr	Mckinney	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Pflugerville	2600 E Pflugerville Pkwy, Ste 100	Pflugerville	Travis						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Plano	4700 Alliance Blvd	Plano	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Round Rock	300 University Blvd	Round Rock	Williamson						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Sunnyvale	231 S Collins Rd	Sunnyvale	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

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Baylor Scott & White Medical Center - Taylor	305 Mallard Ln	Taylor	Williamson						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Temple	2401 S 31st St	Temple	Bell						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center - Trophy Club	2850 E State Hwy 114	Trophy Club	Denton						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center at Frisco	5601 Warren Pkwy	Frisco	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center at Waxahachie	2400 N I-35E	Waxahachie	Ellis						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White Medical Center- Austin	5245 W Hwy 290	Austin	Travis						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

Name of Hospital	Address	City	County	Anesthesia	Emergency Medicine	Neonatologist	Pathologist	Radiologist	General Plan for Access	Reason Network Providers Not Available
Baylor Scott & White The Heart Hospital - Denton	2801 S Mayhill Rd	Denton	Denton						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott & White The Heart Hospital - Plano	1100 Allied Dr	Plano	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Baylor Scott and White Emergency Hospital Colleyville	5500 Colleyville Blvd	Colleyville	Tarrant			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott and White Emergency Hospital Murphy	511 FM 544, Ste 100	Plano	Collin			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Scott and White Heart and Vascular Hospital - Dallas	621 Hall St	Dallas	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor Surgical Hospital at Fort Worth	1800 Park Pl Ave	Fort Worth	Tarrant			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;

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Baylor Surgical Hospital at Las Colinas	400 W I-635, Ste 101	Irving	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor T Boone Pickens Cancer Hospital	3410 Worth St	Dallas	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Baylor University Medical Center	3500 Gaston Ave	Dallas	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Brownfield Regional Medical Center	705 E Felt St	Brownfield	Terry			X		X	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility; Facility only has 1 radiologist on staff, no others available;
Carrollton Regional Medical Center	4545 N Josey Ln	Carrollton	Denton		X	X	X	X	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility; Currently actively attempting to contract; See attempted to contract list;
Children's Medical Center- Dallas	2222 Medical District Dr	Dallas	Dallas			X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are unable to reach an agreement with the HMO; See attempted to contract list;

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Children's Medical Center- Dallas	1935 Medical District Dr	Dallas	Dallas			X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are unable to reach an agreement with the HMO; See attempted to contract list;
Children's Medical Center- Dallas	1005 W Ralph Hall Parkway, Ste 233	Rockwall	Rockwall			X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are unable to reach an agreement with the HMO; See attempted to contract list;
Children's Medical Center- Dallas	7000 N Preston Rd Ste 100	Plano	Collin			X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are unable to reach an agreement with the HMO; See attempted to contract list;
Children's Medical Center- Plano	7601 Preston Rd	Plano	Collin			X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are unable to reach an agreement with the HMO; See attempted to contract list;
City Hospital at White Rock	9440 Poppy Dr	Dallas	Dallas					X	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Currently actively attempting to contract; See attempted to contract list;
Cook Children's Medical Center	1719 Eighth Ave	Fort Worth	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

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Cook Children's Medical Center	801 Seventh Ave	Fort Worth	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Coryell Memorial Hospital	1507 W Main St	Gatesville	Coryell		X	X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility; Facility only has 1 emergency medicine provider on staff, no others available.
Covenant Children's Hospital	4015 22nd Pl	Lubbock	Lubbock						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Covenant Hospital Levelland	1900 S College Ave	Levelland	Hockley						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Covenant Hospital Plainview	2601 Dimmitt Rd	Plainview	Hale						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Covenant Medical Center	3615 19th St	Lubbock	Lubbock						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

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Grace Surgical Hospital	4515 Marsha Sharp Fwy	Lubbock	Lubbock		X	X	X		If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility; Facility only has 1 emergency medicine provider on staff, no others available;
Methodist Charlton Medical Center	3500 Wheatland Rd	Dallas	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist Dallas Medical Center	1441 N Beckley Ave	Dallas	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist Hospital for Surgery	17101 Dallas Pkwy	Addison	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist Mansfield Medical Center	2700 E Broad St	Mansfield	Tarrant						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist McKinney Hospital	8000 W Eldorado Pkwy	Mckinney	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;



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Methodist Midlothian Medical Center	1201 East US Highway 287	Midlothian	Ellis						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist Richardson Medical Center	2831 E President George Bush Hwy	Richardson	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Methodist Richardson Medical Center	2831 E President George Bush Hwy	Richardson	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
North Central Surgical Center	9301 N Central Expy, Ste 100	Dallas	Dallas			X			If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility;
Our Children's House	1340 Empire Central Dr	Dallas	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Texas Scottish Rite Hospital for Children	5700 Dallas Parkway	Frisco	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;

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Texas Scottish Rite Hospital for Children	2222 Welborn St	Dallas	Dallas						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Texas Scottish Rite Hospital for Children	7000 W Plano Pkwy, Ste 110	Plano	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
Texas Scottish Rite Hospital for Children	3800 Gaylord Pkwy Ste 850	Frisco	Collin						If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	No Deficiencies;
W J Mangold Memorial Hospital	320 N Main St	Lockney	Floyd	X		X	X	X	If a contracted provider is not available within the TDI distance standards, the provider will be paid at the in-network benefit level as specified in the Texas Administrative Code.	Are not available to contract; Neonatology Services are not available at this Hospital/Facility; Currently actively attempting to contract; See attempted to contract list;

County (whole or part)	Provider type	Reason Network Providers Not Available	Access Plan
None			