Your member ID card

Important: Show your new card to your providers – even if you were a Baylor Scott & White Health Plan member last year. Your ID number or other information may have changed, and your provider needs your current information to check your coverage and bill the correct amount.

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**IN-NETWORK PLAN BENEFITS**

<table>
<thead>
<tr>
<th>SUBSCRIBER</th>
<th>MEMBER ID</th>
<th>Group</th>
<th>Network</th>
<th>Benefit Effective Date</th>
<th>Adult PCP/Spec</th>
<th>Pediatric PCP/Spec</th>
<th>ER/Urgent</th>
<th>Med Deductible</th>
<th>Out-of-Pocket Max</th>
<th>Rx Ded</th>
<th>Rx</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Sample</td>
<td>000000000000</td>
<td>Group 1</td>
<td>Network 1</td>
<td>08/15/2022</td>
<td>Adult PCP: 100, Pediatric PCP: 100</td>
<td>ER URGENT: Yes</td>
<td>Med Deductible: 0, Out-of-Pocket Max: 0</td>
<td>Rx Ded: 0, Rx: 0</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Pharmacy/Prescription drug info*

1. Member name
2. Member ID number
3. Group name
4. Group ID number
5. Network name
6. Benefit effective date
7. Copays/coinsurance
8. Deductible
9. Pharmacy/prescription drug info

Your member ID card will be mailed to your home. You can view your card on the MyBSWHealth app and download/print a copy or request a replacement through the member portal at MyBSWHealth.com.

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**FOR PROVIDERS**

Electronic Claims: Availity: 94999

Paper Claims: Baylor Scott & White Health Plan ATTN: Claims PO Box 211342 Eagan, MN 55121-1342

Prior Authorization: Visit the provider portal Fax: 800-626-3042 Phone: 888-316-7947

**FOR MEMBERS**

Possession of this card or obtaining precertification does not guarantee coverage or payment for the service or procedure reviewed.

Important Information:
- In a medical emergency, call 911 or go to the nearest emergency facility.
- Customer Service: 844-633-5325 (TTY, 711)
- Telehealth Options: 1. MyBSWHealth app or MyBSWHealth.com 2. MDLIVE app or 800-718-5082
- 24/7 Nurse Line: 877-505-7947
- Self-Service Portal: MyBSWHealth.com

To avoid out-of-network costs and provider balance billing, find a provider at BSWHealthPlan.com.

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**CUSTOMER SERVICE:** 844-633-5325 • BSWHealthPlan.com

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**A** Customer service phone number

**B** 24/7 Nurse Line

**C** Member portal information

**D** BSWHP website

The ID card shown above is a sample. The exact location of certain elements may vary on your card.