## Important Questions

### What is the overall **deductible**?

$6,000 per member / $12,000 per family for a **participating provider** and $12,000 per member / $24,000 per family for a **non-participating provider**.

**Why This Matters:**
Generally, you must pay all of the costs from **providers** up to the **deductible** amount before this **plan** begins to pay. If you have other family members on the **plan**, each family member must meet their own individual **deductible** until the total amount of **deductible** expenses paid by all family members meets the overall family **deductible**.

### Are there services covered before you meet your **deductible**?

Yes. **Preventive care** and Affordable Care Act (ACA) preventive drugs are covered before you meet your **deductible**.

**Why This Matters:**
This **plan** covers some items and services even if you haven’t yet met the **deductible** amount. But a **copayment** or **coinsurance** may apply. For example, this **plan** covers certain **preventive services** without **cost sharing** and before you meet your **deductible**. See a list of covered **preventive services** at [HealthCare.gov/coverage/preventive-care-benefits](https://HealthCare.gov/coverage/preventive-care-benefits).

### Are there other **deductibles** for specific services?

No

**Why This Matters:**
You don’t have to meet **deductibles** for specific services.

### What is the **out-of-pocket limit** for this **plan**?

$7,500 per member / $15,000 per family for a **participating provider** and $22,500 per member / $45,000 per family for a **non-participating provider**.

**Why This Matters:**
The **out-of-pocket limit** is the most you could pay in a year for covered services. If you have other family members in this **plan**, they have to meet their own **out-of-pocket limits** until the overall family **out-of-pocket limit** has been met.

### What is not included in the **out-of-pocket limit**?

**Premiums**, **balance billing** charges, and health care this **plan** doesn’t cover.

**Why This Matters:**
Even though you pay these expenses, they don’t count toward the **out–of–pocket limit**.

### Will you pay less if you use a **network provider**?

Yes. See [https://www.bswhealthplan.com/Pages/Provider.aspx](https://www.bswhealthplan.com/Pages/Provider.aspx) or call 844-633-5325 for a list of **network providers**.

**Why This Matters:**
This **plan** uses a **provider network**. You will pay less if you use a **provider** in the **plan’s network**. You will pay the most if you use an **out-of-network provider**, and you might receive a bill from a **provider** for the difference between the **provider’s charge** and what your **plan** pays (**balance billing**). Be aware, your **network provider** might use an **out-of-network provider** for some services (such as lab work). Check with your **provider** before you get services.

### Do you need a **referral** to see a **specialist**?

No

**Why This Matters:**
You can see the **specialist** you choose without a **referral**.
All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

<table>
<thead>
<tr>
<th>Common Medical Event</th>
<th>Services You May Need</th>
<th>What You Will Pay</th>
<th>Non-participating Provider</th>
<th>Limitations, Exceptions, &amp; Other Important Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>If you visit a health care provider’s office or clinic</strong></td>
<td><strong>Primary care visit to treat an injury or illness</strong></td>
<td>Adult: No charge for the first non-preventive sick visit in the plan year. $35 <strong>copayment</strong> per visit for subsequent visits in that plan year, deductible does not apply. Pediatric: No charge per visit.</td>
<td>50% after deductible</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td><strong>Specialist visit</strong></td>
<td>$70 <strong>copayment</strong> per visit, <strong>deductible</strong> does not apply</td>
<td><strong>50% after deductible</strong></td>
<td>You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.</td>
</tr>
<tr>
<td></td>
<td><strong>Preventive care/screening/immunization</strong></td>
<td>No charge, <strong>deductible</strong> does not apply</td>
<td><strong>50% after deductible</strong></td>
<td>None</td>
</tr>
<tr>
<td></td>
<td><strong>Diagnostic test</strong> (X-ray, blood work)</td>
<td>No charge</td>
<td>50% after deductible</td>
<td>None</td>
</tr>
<tr>
<td><strong>If you have a test</strong></td>
<td><strong>Imaging (CT/PET scans, MRIs)</strong></td>
<td>30% of charges</td>
<td>50% after deductible</td>
<td>Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td><strong>If you need drugs to treat your illness or condition</strong></td>
<td><strong>Affordable Care Act (ACA) preventive drugs</strong></td>
<td>No charge, <strong>deductible</strong> does not apply</td>
<td>50% after deductible</td>
<td>Copayments are per 30-day supply. Maintenance drugs are allowed up to a 90-day supply for 2.5 copayments if obtained through a participating pharmacy. Mail Order: Available for a 1- to 90-day supply. Non-maintenance drugs obtained through mail order are limited to a 30-day supply.</td>
</tr>
<tr>
<td></td>
<td><strong>Tier 1: Preferred generic drugs</strong></td>
<td><strong>$8 copayment per prescription</strong></td>
<td>50% after deductible</td>
<td>Copayments are per 30-day supply. Maintenance drugs are allowed up to a 90-day supply for 2.5 copayments if obtained through a participating pharmacy. Mail Order: Available for a 1- to 90-day supply. Non-maintenance drugs obtained through mail order are limited to a 30-day supply.</td>
</tr>
<tr>
<td></td>
<td><strong>Tier 2: Preferred brand name drugs</strong></td>
<td><strong>$45 copayment per prescription</strong></td>
<td>50% after deductible</td>
<td>Copayments are per 30-day supply. Maintenance drugs are allowed up to a 90-day supply for 2.5 copayments if obtained through a participating pharmacy. Mail Order: Available for a 1- to 90-day supply. Non-maintenance drugs obtained through mail order are limited to a 30-day supply.</td>
</tr>
<tr>
<td>Common Medical Event</td>
<td>Services You May Need</td>
<td>Participating Provider (You will pay the least)</td>
<td>Non-participating Provider (You will pay the most)</td>
<td>Limitations, Exceptions, &amp; Other Important Information</td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>----------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------</td>
<td>---------------------------------------------------</td>
<td>--------------------------------------------------------</td>
</tr>
<tr>
<td>BSWHealthPlan.com/Group/Pages/Pharmacy</td>
<td>Tier 3: Non-preferred generic drugs and non-preferred brand name drugs</td>
<td>$85 copayment per prescription</td>
<td>50% after deductible</td>
<td>maximum. Specialty drugs limited to a 30-day supply. Formulary insulin prescriptions have a maximum copayment of $25 per prescription per 30-day supply. If a brand name drug is requested when a generic equivalent is available, the member is responsible for the non-preferred copayment plus the difference in cost of the brand name drug and generic equivalent drug.</td>
</tr>
<tr>
<td></td>
<td>Specialty drugs :</td>
<td>Tier 1: $200 copayment per prescription</td>
<td>50% after deductible</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tier 2: $300 copayment per prescription</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tier 3: $400 copayment per prescription</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If you have outpatient surgery</td>
<td>Facility fee (e.g., ambulatory surgery center)</td>
<td>30% after deductible</td>
<td>50% after deductible</td>
<td>Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td></td>
<td>Physician/surgeon fees</td>
<td>30% after deductible</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If you need immediate medical attention</td>
<td>Emergency room care</td>
<td>$500 copayment per visit, plus 30% of charges</td>
<td>$500 copayment per visit, plus 30% of charges</td>
<td>Emergency room copayment waived if episode results in hospitalization for the same condition within 24 hours.</td>
</tr>
<tr>
<td></td>
<td>Emergency medical transportation</td>
<td>$500 copayment per service, plus 30% of charges</td>
<td>$500 copayment per service, plus 30% of charges</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>Urgent care</td>
<td>$50 copayment per visit, deductible does not apply</td>
<td>$50 copayment per visit, deductible does not apply</td>
<td></td>
</tr>
<tr>
<td>If you have a hospital stay</td>
<td>Facility fee (e.g., hospital room)</td>
<td>30% after deductible</td>
<td>50% after deductible</td>
<td>Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td>Common Medical Event</td>
<td>Services You May Need</td>
<td>Participating Provider (You will pay the least)</td>
<td>Non-participating Provider (You will pay the most)</td>
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<td>---------------------------------------------------------</td>
<td>-----------------------</td>
<td>-------------------------------------------------</td>
<td>-----------------------------------------------------</td>
<td>------------------------------------------------------</td>
</tr>
</tbody>
</table>
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Adult: $35 copayment per visit, 30% after deductible for all other outpatient services  
Pediatric: No charge per visit | 50% after deductible | Failure to obtain preauthorization of partial hospitalization benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%. |
<p>|                                                          | Inpatient services    | 30% after deductible                            | 50% after deductible | Failure to obtain preauthorization of residential treatment benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%. |
| If you are pregnant                                      | Office visits         | $35 copayment per visit, deductible does not apply | 50% after deductible | Cost sharing does not apply for preventive care. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
|                                                          | Childbirth/delivery professional services | 30% after deductible                            | 50% after deductible | Inpatient care for the mother and newborn child in a health care facility is covered for a minimum of 48 hours following an uncomplicated vaginal delivery and 96 hours following an uncomplicated delivery by caesarean section. |
|                                                          | Childbirth/delivery facility services | 30% after deductible                            | 50% after deductible | |
| If you need help recovering or have other special health needs | Home health care | 30% after deductible                            | 50% after deductible | Limited to 60 visits per plan year. Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%. |
|                                                          | Rehabilitation services | $35 copayment per visit, deductible does not apply | 50% after deductible | Limited to 35 visits for rehabilitation services and 35 visits for habilitation |</p>
<table>
<thead>
<tr>
<th>Common Medical Event</th>
<th>Services You May Need</th>
<th>What You Will Pay Participating Provider (You will pay the least)</th>
<th>Non-participating Provider (You will pay the most)</th>
<th>Limitations, Exceptions, &amp; Other Important Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Habilitation services</td>
<td></td>
<td>$35 copayment per visit, deductible does not apply</td>
<td>50% after deductible</td>
<td>Services per plan year. Limit is combined for physical therapy, occupational therapy, and speech therapy. Limits do not apply for therapies for children with developmental delays, autism spectrum disorder and mental health services. Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td>Skilled nursing care</td>
<td></td>
<td>30% after deductible</td>
<td>50% after deductible</td>
<td>Limited to 25 days per plan year. Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td>Durable medical equipment</td>
<td></td>
<td>30% after deductible</td>
<td>50% after deductible</td>
<td>Failure to obtain preauthorization of benefits, other than emergency care, will result in a penalty of the lesser of $500 or 50%.</td>
</tr>
<tr>
<td>Hospice services</td>
<td></td>
<td>No charge</td>
<td>50% after deductible</td>
<td>None</td>
</tr>
<tr>
<td>If your child needs dental or eye care</td>
<td>Children’s eye exam</td>
<td>Not covered</td>
<td>Not covered</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>Children’s glasses</td>
<td>Not covered</td>
<td>Not covered</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>Children’s dental check-up</td>
<td>Not covered</td>
<td>Not covered</td>
<td>None</td>
</tr>
</tbody>
</table>
Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult and Child)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult and Child)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to 35 visits per plan year)
- Hearing aids (Limited to one device per ear every 3 years for members through the age of 18)
- Private duty nursing when medically necessary and preauthorized (Limitations apply when used under Home Health Care)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Baylor Scott & White Care Plan at 844-633-5325 or BSWHealthPlan.com; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or DOL.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Baylor Scott & White Care Plan at 844-633-5325 or BSWHealthPlan.com; Department of Labor’s Employee Benefits Security Administration at 866-444-EBSA (3272) or DOL.gov/ebsa/healthreform; Texas Department of Insurance at 800-578-4677 or TDI.texas.gov.

Does this plan provide Minimum Essential Coverage? Yes
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes
If your plan doesn’t meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

To see examples of how this plan might cover costs for a sample medical situation, see the next section.
## About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<table>
<thead>
<tr>
<th>Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)</th>
<th>Managing Joe’s Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)</th>
<th>Mia’s Simple Fracture (in-network emergency room visit and follow up care)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The plan’s overall deductible</strong></td>
<td>$6,000</td>
<td>$6,000</td>
</tr>
<tr>
<td><strong>Specialist copayment</strong></td>
<td>$70</td>
<td>$70</td>
</tr>
<tr>
<td><strong>Hospital (facility) copayment</strong></td>
<td>30%</td>
<td>30%</td>
</tr>
<tr>
<td><strong>Other coinsurance</strong></td>
<td>30%</td>
<td>30%</td>
</tr>
</tbody>
</table>

This EXAMPLE event includes services like:
- Specialist office visits (prenatal care)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- Diagnostic tests (ultrasounds and blood work)
- Specialist visit (anesthesia)

**Total Example Cost** | **$12,700**

In this example, Peg would pay:

<table>
<thead>
<tr>
<th>Cost Sharing</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deductibles</strong></td>
<td><strong>$6,000</strong></td>
</tr>
<tr>
<td><strong>Copayments</strong></td>
<td><strong>$0</strong></td>
</tr>
<tr>
<td><strong>Coinsurance</strong></td>
<td><strong>$1,500</strong></td>
</tr>
</tbody>
</table>

**What isn’t covered**

Limits or exclusions | **$60**

**The total Peg would pay is** | **$7,560**

---

This EXAMPLE event includes services like:
- Primary care physician office visits (including disease education)
- Diagnostic tests (blood work)
- Prescription drugs
- Durable medical equipment (glucose meter)

**Total Example Cost** | **$5,600**

In this example, Joe would pay:

<table>
<thead>
<tr>
<th>Cost Sharing</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deductibles</strong></td>
<td><strong>$800</strong></td>
</tr>
<tr>
<td><strong>Copayments</strong></td>
<td><strong>$700</strong></td>
</tr>
<tr>
<td><strong>Coinsurance</strong></td>
<td><strong>$0</strong></td>
</tr>
</tbody>
</table>

**What isn’t covered**

Limits or exclusions | **$20**

**The total Joe would pay is** | **$1,520**

---

This EXAMPLE event includes services like:
- Emergency room care (including medical supplies)
- Diagnostic test (X-ray)
- Durable medical equipment (crutches)
- Rehabilitation services (physical therapy)

**Total Example Cost** | **$2,800**

In this example, Mia would pay:

<table>
<thead>
<tr>
<th>Cost Sharing</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deductibles</strong></td>
<td><strong>$1,100</strong></td>
</tr>
<tr>
<td><strong>Copayments</strong></td>
<td><strong>$1,000</strong></td>
</tr>
<tr>
<td><strong>Coinsurance</strong></td>
<td><strong>$0</strong></td>
</tr>
</tbody>
</table>

**What isn’t covered**

Limits or exclusions | **$0**

**The total Mia would pay is** | **$2,100**

---

The plan would be responsible for the other costs of these EXAMPLE covered services.
ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-633-5325 (TTY: 711).

Baylor Scott & White Care Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Baylor Scott & White Care Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Baylor Scott & White Care Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Written information in other formats (large print and accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Baylor Scott & White Care Plan Compliance Officer at 1-214-820-8888 or send an email to HPCompliance@BSWHealth.org.

If you believe that Baylor Scott & White Care Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Baylor Scott & White Care Plan, Compliance Officer
1206 West Campus Drive, Suite 151
Temple, Texas 76502

Compliance HelpLine; 1-888-484-6977 or https://app.mycompliancereport.com/report?cid=swhp

You can file a grievance in person or by mail, online, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at https://www.hhs.gov/civil-rights/filing-a-complaint/index.html.
ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-633-5325 (TTY: 711).

Spanish:
ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-633-5325 (TTY: 711).

Vietnamese:

Chinese:
注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 1-844-633-5325 (TTY：711)。

Korean:

Arabic:
رقم 711. إذا كنت تتحدث لغة أخرى، فإن خدمات المساعدة اللغوية متوافرة لك بالمجان. اتصل برقم 1-844-633-5325 (TTY: 711).

Urdu:

French:

Hindi:
ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-844-633-5325 (TTY: 711) पर कॉल करें।

Persian:

German:

Gujarati:

Russian:
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-633-5325 (телетайп: 711).

Japanese:
注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-844-633-5325 (TTY:711) まで、お電話にてご連絡ください。

Laotian:
โปรดติดต่อที่ 1-844-633-5325 (TTY: 711).