

**12/05/2024**

## **EVV PSO Operational Readiness Review (ORR) Sessions Updates**

### **Background:**

HHSC is notifying program providers and financial management services agencies (FMSAs) that Texas Medicaid & Healthcare Partnership (TMHP) has published the Proprietary System Operator (PSO) ORR 2025 Onboarding schedule and the new [PSO Onboarding Standard Process Overview and Timeline \(PDF\)](#) to the [TMHP EVV webpage](#).

### **Key Details:**

HHSC encourages program providers and financial management services agencies (FMSAs) who wish to become a PSO to submit a Proprietary System (PS) Request Form. The PS Request Form can be submitted at any time. Refer to the, [Accessing the EVV Portal for Program Providers and FMSAs job aid](#) , for more information.

[Email the TMHP EVV PSO for questions.](#)

### **Action:**

By Dec. 19, 2024, all MCOs must post the information in this notice to their MCO EVV website.

### **Contact:**

[EVVMCO@hhs.texas.gov](mailto:EVVMCO@hhs.texas.gov)

**Type:** Action Required

**To:** MMP; STAR; STAR+PLUS; STARHEALTH; STAR\_KIDS

**From:** EVV