



Title:	Audit of G92 and G94 Network Files				
Department/Line of Business:	Provider Network Operations / Medicaid				
Approver(s):	VP Provider Network Management				
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LINE OF BUSINESS

This document applies to the following line(s) of business:
SWHP Medicaid STAR

DEFINITIONS

When used in this document with initial capital letter(s), the following word(s)/phrase(s) have the meaning(s) set forth below unless a different meaning is required by context. Additional defined terms may be found in the BSWH P&P Definitions document.

G92 (Geo-access STAR PCP Network File) – provides Health and Human Services Commission (“HHSC”) with a list of primary care physician (PCP) service locations, so that HHSC can monitor network adequacy compliance.

G94 (Geo-access STAR Specialist Network File) – provides HHSC with a list of specialist and ancillary provider service locations, so that HHSC can monitor network adequacy compliance.

POLICY

RightCare from Scott & White Health Plan (“RightCare”) audits the G92 and G94 Network Files that are created by the Medicaid Claims Vendor and provides feedback to the Medicaid Claims Vendor. The Medicaid Claims Vendor makes the corrections identified by RightCare prior to submitting the G92 and G94 Network Files to HHSC by the specified due date.

PROCEDURE

Each quarter, the Medicaid Claims Vendor sends the G92 and G94 Network Files to RightCare via a secure FTP site fourteen (14) business days prior to the HHSC submission date.

Upon receipt of the G92 and G94 Network Files, RightCare uses a STAR Medicaid network extract from the SWHP credentialing system to compare it against the providers listed on the G92 and G94 files.

- This comparison is done to determine if there are providers listed on the network files that are not in the SWHP credentialing system, as well as if there are providers in the SWHP credentialing system that are not listed on the network files.
- RightCare’s research includes confirming whether the provider was previously sent to the Medicaid Claims Vendor via the incremental file.
- If discrepancies are found during the comparison, the Provider Relations Team researches them to determine whether or not the providers need to be on the G92 and G94 files.

- Once the discrepancies have been identified and researched, the files are returned to the Medicaid Claims Vendor within six (6) business days via an incremental file to make corrections to the G92 and G94 files. Corrections may include adding missing (contracted/credentialed) providers to or deleting (non-contracted/credentialed) providers from the network files.
- Once the Medicaid Claims Vendor has completed necessary updates, the G92 and G94 Network Files are submitted to RightCare within five (5) business days of receipt to validate updates.
- RightCare confirms the updates and returns the final G92 and G94 Network Files to the Medicaid Claims Vendor within two (2) business days of receipt.
- Once the G92 and G94 Network Files are finalized, the Medicaid Claims Vendor submits the files to HHSC by HHSC's required due date.

ATTACHMENTS

None.

RELATED DOCUMENTS

None.

REFERENCES

Uniform Managed Care Manual, Chapter 6.2.3

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